

Amazon Launches In-Garage Delivery for Prime Members in Canada

Amazon Key In-Garage Delivery Brings Amazon Packages Securely into Members' Garages

CANADA — September 23, 2024— NASDAQ: AMZN— Today, Amazon announced Amazon Key In-Garage Delivery is now available to Prime members in Canada. Eligible Amazon Prime members with a compatible myQ Smart Garage can receive Amazon packages conveniently and securely inside their garage. In-Garage Delivery aims to provide members added convenience and security in a number of ways, including by helping to protect against weather damage or missing deliveries, ensuring expensive or fragile orders are kept safe, and also offering the ability to receive Amazon packages inside, whether they are home or away.

"At Amazon, we're obsessed with making deliveries more convenient for our customers," said Kaushik Mani, Director of Amazon Key. "After delighting Prime members with more than 60 million convenient and secure deliveries inside garages in the U.S., we are thrilled to now offer this service to our members in Canada. This innovative service unlocks the full potential of the Amazon Prime experience, providing members with unmatched convenience and peace of mind that their deliveries will be protected."

How It Works

Amazon Key and Chamberlain Group's myQ Smart Garage technologies work together to verify delivery drivers and provide temporary, one-time access to members' garages, so Amazon packages can be placed securely inside. Prime members can start using Amazon Key In-Garage Delivery today by following these easy steps:

- **Get myQ connected:** Look at your current garage door opener to see if it already has myQ technology. If you see a myQ logo and a WiFi logo, or "powered by myQ" on your garage door opener, download the myQ app and follow the steps to connect your garage door opener(s) to the myQ app.

If a member does not have a smart garage, myQ offers a simple fix with myQ Smart Garage Control. It is easy to install and available on Amazon.ca. Once installed, they will have the ability to use In-Garage Delivery and control their garage door from virtually anywhere with their phone.

Prime members can purchase a myQ Smart Garage Control device at amazon.ca. Visit amazon.ca/key to learn more.

- **Link the accounts:** Next, link your myQ account to Amazon Key in the Amazon shopping app and turn on Amazon Key In-Garage Delivery.
- **Select In-Garage Delivery at checkout:** Finally, add items to your cart and select In-Garage Delivery at checkout. Amazon Key will take care of the rest.

"Busy people who live in Canada in a single family home cannot always be home to wait for a package delivery," says Kiel Fitzgerald, Senior Director and General Manager of myQ Residential Partnerships. "Having the option to choose Amazon Key In-Garage Delivery, particularly for high priced items, offers customers who are away from home during package deliveries peace of mind that their purchases have been delivered and are secure. myQ works with Amazon Key to give homeowners control to choose between doorstep and in-garage delivery as part of the delivery process, while offering a secure and convenient destination for unattended package delivery inside their garages."

Pricing and Availability

Amazon Key In-Garage Delivery is now available in over 1,700 cities, towns and neighbourhoods in Canada, including: Toronto, ON; Vancouver, BC; Montreal, QC; Calgary, AB; Winnipeg, MB; Halifax, NS; and Ottawa, ON. As a limited-time launch promotion, Amazon Key In-Garage Delivery will be free for eligible Prime members until 3/31/2025. After the promotion ends, Amazon Key In-Garage Delivery is \$1.99 CAD per order. This fee is waived when members use Key Delivery - Pick Your Day, where they choose the day they want their order to be delivered.

About Amazon Key

Amazon Key empowers customers to easily manage access to their homes and businesses. Whether streamlining deliveries, giving customers control over who can enter their property, or letting them answer their building's front door from anywhere, Amazon Key technology puts security, convenience, privacy, and access control in customers' hands. Amazon Key products currently serve single-family homes, multifamily properties, and commercial businesses across four continents. To learn more about Amazon Key, visit amazon.ca/key.

About Amazon

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for invention,

commitment to operational excellence, and long-term thinking. Customer reviews, 1-Click shopping, personalized recommendations, Prime, Fulfillment by Amazon, AWS, Kindle Direct Publishing, Kindle, Fire tablets, Fire TV, Amazon Echo, and Alexa are some of the products and services pioneered by Amazon. For more information, visit www.aboutamazon.ca and follow @AmazonNews.

About Chamberlain Group (CGI)

Chamberlain Group (CG) is a global leader in intelligent access and Blackstone portfolio company. Our innovative products, combined with intuitive software solutions, comprise a myQ ecosystem that delivers seamless, secure, access to people's homes, businesses, and communities. CG's recognizable brands, including [LiftMaster®](#) and [Chamberlain®](#), are found in 50+ million homes, and 11 million+ people rely on our [myQ®](#) app daily. Our patented vehicle-to-home connectivity solution, myQ Connected Garage, is available in millions of vehicles from the leading automakers.

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